

# Indian Hills Animal Clinic

## Annual Boarding Agreement

Indian Hills Animal Clinic wants to welcome you and your pet to our boarding facilities. We look forward to sharing in your pet's comfort and care while you are away. Please review our policies and sign below. This boarding agreement will be valid for 1 year from the date signed and encompasses all the pets in your household.

**Personal Property:** We offer fresh bedding (blankets and towels) to all camp guests along with an assortment of stimulating toys to play with. We no longer allow personal belongings to be left with your pet during their stay. Often, these items can become lost, damaged, or soiled during your pet's stay—including collars and leashes. We assure you that your camper will be just as happy with our accommodations, as they would be at home with yours.

**Vaccination Requirements:** Our veterinarians require that all pets staying at our camp are fully protected from potential infectious disease by being current on all vaccinations prior to boarding. To ensure this safety, all dogs must be current on the rabies, distemper, and bordetella vaccines, and all cats need to be current on rabies and distemper vaccines. To give full protection, these vaccines need to be given **2 weeks prior to boarding** at our camp.

**Upper Respiratory/Bronchitis Alert:** Our teams take all precautions possible to prevent exposure of your pet to upper respiratory infections during their stay by requiring the bordetella vaccine. However, there are infectious agents (bacteria and viruses) for which there are no vaccines available to help in this prevention. We are not financially responsible for the costs associated with the examination and treatment should your pet develop an upper respiratory infection during or after a stay in our facilities.

**Parasite Control/Prevention:** We want to ensure that all pets that stay at our camp are free of any fleas or ticks. We also want to protect any other campers from coming into contact with any of these parasites. Our staff checks all pets at arrival for such parasites, and if found, these will be treated at the owner's expense.

**Medical Treatment Waiver:** Our staff will keep a close eye on all pet's daily habits. If a medical concern is detected, all attempts will be made to contact the owner and/or the emergency contact for authorization of treatment. In the event that the owners are unable to be reached, our veterinarians will intervene with appropriate medical management of the pet's concerns at the owner's expense.

**Shared Accommodations:** We are happy to accommodate multiple pets from the same family in a run or kennel during their stay, as we acknowledge this gives many pets comfort and companionship. Our staff may choose to separate pets if necessary, at the owner's expense, to ensure that each pet is eating appropriately or to determine if a pet has a medical concern that needs to be brought to the veterinarian's attention.

**Medication Administration:** Our nursing staff will administer all necessary medications to your pets during their stay. For pets receiving three or less different medications given up to three times a day, there is an additional \$4.50 per day fee. Any pets that require more than three medications given, or any medications given more frequently than three times a day, a boarding/hospitalization fee will be charged instead of the normal boarding fee. These additional fees ensure that your pet receives the correct medication, when it is due, by a trained staff member.

**Check-In/Check-Out Times:** To ensure accommodations are clean, prepared & guaranteed for your pet's stay, **check-in** begins at 1pm and **check-out** is prior to 12pm Monday through Friday. Please note that if you need to check your pet in earlier in the day than the 1pm check-in time, your reservation will begin at noon the day prior. If you need to pick your pet up later than the 12pm check-out time, your reservation will continue until noon the following day. Both **check-in** and **check-out** on Saturday is between 8am and 12pm.

**Sunday Dismissals:** For your convenience, Indian Hills Animal Clinic is open for one hour on Sunday evenings for dismissals between 5pm and 6pm. When checking out on Sunday, please be advised you are charged for Sunday night (your reservation will continue through noon on Monday).

**Holiday Fee:** All pets boarding on a major national holiday (**New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day**) will be charged an additional kennel fee for that day only.

***I have reviewed and will abide by the Indian Hills Animal Clinic's current boarding camp policies detailed above.***