

Indian Hills Animal Clinic

Boarding Agreement 2022- 2023

Indian Hills Animal Clinic wants to welcome you and your pet to our boarding facilities. Please review our policies and sign below. This boarding agreement will be valid for 1 year from the date signed and encompasses all the pets in your household.

Personal Property: We offer fresh bedding (blankets and towels) to all camp guests along with an assortment of stimulating toys to play with. We no longer allow personal belongings to be left with your pet during their stay. Often, these items can become lost, damaged, or soiled during your pets stay—including collars and leashes.

Feeding Policy: Effective 11/1/22 IHAC policy states that all clients are to bring their pets own food when boarding in our facility. This helps to reduce potential GI upset, due to a sudden diet change combined with the stress of boarding, while in our care. We ask that you send your pet's food pre-bagged for each meal. For example, a baggie for AM feeding and a baggie for PM feeding. This not only allows for easy management and tracking on our end, but also ensures that your pet has enough food for the entire stay. If you are unable to pre-bag food due to the length of stay or the amount of food your pet requires, it can be brought in a large zip lock bag, a Tupperware type container, or any other sort of plastic container with a lid. Please do not bring food in something that cannot be completely secured/closed. If your pet should run out of their food while boarding, or you do not bring it with you, there will be a daily feeding charge of **\$5 per day (per pet)** for dry food. If canned food is given the charge will be for each can of food opened.

Vaccination Requirements: Our veterinarians require that all pets staying at our camp are fully protected from potential infectious disease by being current on all vaccinations prior to boarding. To ensure this safety, all dogs must be current on the **Rabies, Distemper, and Bordetella vaccines as well as have a fecal test with a negative result performed in the last 6 months**. All cats need to be current on **Rabies and Distemper vaccines as well as have a fecal test with a negative result performed in the last 6 months**. To give full protection, these vaccines need to be given **2 weeks prior to boarding** at our camp.

Upper Respiratory/Bronchitis Alert: Our teams take all precautions possible to prevent exposure of your pet to upper respiratory infections during their stay by requiring the Bordetella vaccine. However, there are infectious agents (bacteria and viruses) for which there are no vaccines available to help in this prevention. We are not financially responsible for the costs associated with the examination and treatment should your pet develop an upper respiratory infection during or after a stay in our facilities.

Parasite Control/Prevention: We want to ensure that all pets that stay at our camp are free of any fleas or ticks. We also want to protect any other campers from encountering any of these parasites. Our staff checks all pets at arrival for such parasites, and if found, these will be treated at the owner's expense.

Medical Treatment Waiver: Our staff will keep a close eye on all pet's daily habits. If a medical concern is detected, all attempts will be made to contact the owner and/or the emergency contact for authorization of treatment. In the event that the owners are unable to be reached, our veterinarians will intervene with appropriate medical management of the pets concerns at the owner's expense.

Shared Accommodations: We are happy to accommodate multiple pets from the same family in a run or kennel during their stay, as we acknowledge this gives many pets comfort and companionship. Our staff may choose to separate pets if necessary, at the owner's expense, to ensure that each pet is eating appropriately or to determine if a pet has a medical concern that needs to be brought to the veterinarian's attention.

Medication Administration: Our nursing staff will administer all necessary medications to your pets during their stay. For pets receiving three or less different medications given up to three times a day, there is an **additional \$6.50 per day fee**. Any pets that require more than three medications given, or any medications given more frequently than three times a day, a boarding/hospitalization fee will be charged instead of the normal boarding fee. These additional fees ensure that your pet receives the correct medication, when it is due, by a trained staff member.

Check-In/Check-Out Times: To ensure accommodations are clean, prepared & guaranteed for your pet's stay, **check-in** begins at 1pm and **check-out** is prior to 12pm Monday through Friday. Please note that if you need to check your pet in earlier in the day than the 1pm check-in time, your reservation will begin at noon the day prior. If you need to pick your pet up later than the 12pm check-out time, your reservation will continue until noon the following day.

****Continue on back****

Indian Hills Animal Clinic

Boarding Agreement 2022- 2023

Peak Holiday Boarding: Indian Hills Animal Clinic has a **Peak Holiday** boarding policy. Holiday and/or peak boarding times are periods of high-volume boarding including standard holidays and school breaks. During peak boarding times prices will be **\$50 per night.**

Thanksgiving 2022	Winter Break 2022	New Year's 2022
November 22 – November 27	December 23 – December 27	December 30 – January 2, 2023

Memorial Day 2023	4th of July 2023	Labor Day 2023
May 27 – May 30	July 1 -July 6	September 2 – September 5

Thanksgiving 2023	Winter Break 2023	New Year's 2023
November 21 – November 26	December 22 – December 27	December 29 – January 2, 2024

I have reviewed and will abide by the Indian Hills Animal Clinic's current boarding camp policies detailed above.

Owner Signature: _____

Date: _____